In The Claims:

Please amend claims 1 and 20 as indicated below:

- 1. (Currently amended) A system for managing information, comprising:
- a software program stored on a computer-readable medium operable to maintain an identity index, wherein said identity index comprises:
 - a virtual identity [[for]] of a user of multiple computer resources, further comprising:
 - a plurality of information object identifiers each corresponding to a respective information object; and
 - for each information object, a resource name identifying one of the multiple computer resources at which said respective information object is located, wherein said resource name is associated with said respective information object identifier; and
 - a resource definition corresponding to each respective said named computer resource, wherein the resource definition further comprises connection information.
- 2. (Original) The system of claim 1, wherein said resource definition further comprises a schema map.
- 3. (Original) The system of claim 2, wherein said schema map maps a resource attribute from said resource to a virtual attribute defined by said schema map.

4. (Original) The system of claim 3, wherein a virtual attribute value for said virtual attribute is stored in RAM.

5. (Canceled)

6. (Previously presented) The system of claim 1, wherein said connection information contains a connection parameter selected from one of a hostname, a port, a resource username, a resource password or a resource type.

7. (Canceled)

- 8. (Original) The system of claim 1, wherein said information object comprises a user account.
- 9. (Original) The system of claim 8, wherein said information object identifier comprises an account name.
- 10. (Original) The system of claim 8, wherein said resource definition further comprises a schema map.
- 11. (Original) The system of claim 10, wherein said schema map maps a resource attribute from said resource to a virtual attribute defined by said schema map.
- 12. (Original) The system of claim 11, wherein a virtual attribute value for said virtual attribute is maintained in RAM.

13. (Canceled)

14. (Previously presented) The system of claim 8, wherein said connection information contains a connection parameter selected from one of a hostname, a port, a resource username, a resource password or a resource type.

- 15. (Original) The system of claim 8, wherein said resource is one of a Unix system, a Windows NT system, a Oracle database system or an email server.
- 16. (Original) The system of claim 1, wherein said software program is operable to connect to said resource based on said resource definition.
- 17. (Original) The system of claim 1, wherein said resource definition further comprises a schema map; and

wherein, said software program is operable to create a composite view of said virtual identity based on said schema map.

- 18. (Original) The system of claim 17, wherein said software program is operable to present a representation of said composite view in a graphical user interface.
- 19. (Original) The system of claim 18, wherein said graphical user interface is customizable.
 - 20. (Currently amended) A system for managing information, comprising:
 - a software program stored on a computer-readable medium operable to maintain an identity index, wherein said identity index comprises:
 - a plurality of virtual identities <u>of users of multiple computer resources</u>, wherein each virtual identity corresponds to a <u>particular</u> user of multiple computer resources, and wherein each virtual identity further comprises:

- a plurality of information object identifiers, wherein each information object identifier corresponds to a respective information object; and
- a plurality of resource names, wherein each resource name is associated with an information object identifier and each resource name corresponds to one of the multiple computer resources at which the information object corresponding to the associated information object identifier is located; and
- a plurality of resource definitions comprising a resource definition for each named computer resource, wherein each resource definition comprises connection information for the corresponding named computer resource.
- 21. (Original) The system of claim 20, wherein each resource definition further comprises a schema map.
- 22. (Original) The system of claim 20, wherein each information object comprises a user account.
- 23. (Original) The system of claim 22, wherein each information object identifier comprises and account name.
- 24. (Original) The system of claim 23, wherein each resource definition further comprises a schema map.
- 25. (Previously presented) The system of claim 24, wherein each said schema map maps a resource attribute to a virtual attribute.
 - 26. (Previously presented) A method of managing information, comprising:

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- storing an identity index comprising a plurality of information object identifiers corresponding to a set of information objects that define a user of multiple computer resources;
- associating a resource definition with each information object identifier, wherein each resource definition corresponds to a different one of the multiple computer resources at which the information object corresponding to the associated information object identifier is located, and wherein each resource definition contains connection information for the corresponding computer resource.
- 27. (Previously presented) The method of claim 26, wherein each information object identifier from said plurality of information object identifiers comprises a native key for the corresponding information object.
- 28. (Original) The method of claim 27, wherein said native key comprises an account name.
- 29. (Previously presented) The method of claim 26, wherein said associating resource definition with each information object identifier further comprises associating at least one resource name with each information object identifier.
- 30. (Original) The method of claim 26, wherein each information object comprises a user account.
- 31. (Original) The method of claim 26, wherein each resource definition further comprises a schema map.
- 32. (Original) The method of claim 31, wherein said schema map maps a resource attribute to a virtual attribute.

| 33. (Original) The method of claim 31, further comprising creating a composite view of a user based on said schema map from each resource definition. | |
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